

Refund & Cancellation Policy

Refund Policy

As a service based business we are unable to offer refunds for our services. Cancellations can be accepted but require meeting our restrictions.

Cancellation Policy

If you need to cancel or reschedule your appointment, you must notify your counselor 48 hours before your scheduled appointment time. You will be charged in full for your scheduled session if you fail to contact your counselor in advance. This charge must be paid before or at the time of your next appointment to continue in the counseling relationship. Exceptions are made in emergency situations only.